

Advisor

HOLIDAY 2009

AutoCheck Auctions Adds Cash for Clunkers Data

AutoCheck Auctions has just added Cash for Clunkers data. Now the AutoCheck Vehicle History Exception Report indicates if the vehicle selling at auction was traded in under the Cash for Clunkers program.

These vehicles were to be traded in as part of the Consumer Assistance Recycle and Save (CARS) Act—or “Cash for Clunkers”—and were to be scrapped. There is the possibility that some of these vehicles could find their way back into the market. To protect used-car buyers, AutoCheck Auctions Vehicle History Reports now feature a specific designation of “Cash for Clunker” to warn used-car buyers against buying one of these scrap vehicles.

When combined with AutoCheck’s numerous information points, industry-leading accident information

and unique reporting features, the new Cash for Clunkers designation marks AutoCheck’s continued dedication to educate and protect used-car buyers.

AutoCheck’s vehicle history reports provide the confidence and peace of mind buyers need when purchasing a used vehicle. AutoCheck discloses



important events in a vehicle’s history such as major flood damage, frame damage or odometer rollback issues, along with other key information. AutoCheck

reports provide two times the number of reported accidents as any other vehicle history service and are the only vehicle history reports to feature extensive auction announced data and odometer data such as frame and unibody damage.

For more information on AutoCheck, please call 1-800-332-2608.

*Greetings!
And Happy
Holidays!*

Another year has come and almost gone. Stating the obvious, this has been a challenging year for many of us. AutoCheck Auctions appreciates your trust and continued business. It is our goal to consistently serve our customers and improve relationships.

Let us all face the beginning of this new decade with confidence, boldness and determination. Great things are in store and AutoCheck Auctions is proud to be the industry leader!

Sincerely,

Esther

Esther Peek
VP of Customer Relations



Faxes will end Dec. 31

AutoCheck Auctions will no longer be faxing reports after Dec. 31, 2009. You can now receive your reports via email or from our web site at www.autocheckauctions.com. Call our HelpDesk at (205) 414-2727 if you have any questions. Thank you to all of the auctions who have already participated in this effort to cut out faxing.

Send us pictures of your auction in action!

AutoCheckAuctions.com is undergoing a facelift with a new web site design. We want to include YOU in our new web site. The new design will feature pictures of the auto auction industry. We want to include your auction. Please send us pictures of your staff, auction sales, cars on your lot, etc. You can email the pictures to us at helpdesk@autocheckauctions.com.

Do you have any questions or need help?

AutoCheck Auctions' HelpDesk professionals, based here in our U.S. home office, are dedicated to providing you with unparalleled service. Open Mon-Fri, 8 am to 5 pm CST. Call (205) 414-2727.



Guess WHO?

Match these trivia facts with the AutoCheck Auction employees on the left. Who knows ... You may find some things in common! *(answers on next page)*

- | | |
|---------------------------|---|
| 1. Diane Anderson | A. The hometown where I grew up is the fire hydrant capital of the world. |
| 2. Marsha Yielding | B. I want to try out for <i>So You Think You Can Dance</i> , but I'm too darn old. |
| 3. Esther Peek | C. I love to eat and try different kinds of food. |
| 4. John Ozley | D. My fifth grandchild was just born. |
| 5. Tracie Clark | E. I built a generator that turns water into combustible hydrogen gas using electricity. |



Nancy Roebuck from Manheim Chicago was in town recently and dropped by our office for a friendly visit. It was great to finally meet her face to face. We really enjoyed her visit to our office and we hope she enjoyed her visit to Birmingham.

Nothing is particularly hard if you divide it into small jobs.

—Henry Ford

FYI *Did You KNOW?*

1. Our system does not accept odometer readings of 1 mile.
2. Our system does not accept odometer readings above 400,000 miles.
3. To get the most accurate Mileage Discrepancy report, you should always send an odometer with each VIN. If the VIN is invalid in your request, you will not receive any Exception or Mileage Discrepancy information.

Answers to Guess Who?

1-C, 2-A, 3-D, 4-E, 5-B



Word FIND

Find these winter holiday words.

CANDY CANE	M P A L Z B R F I M G V Q J O E G E C K
CAROLING	O I K I M L E E I P D B Z P E E N D S D
DECK THE HALLS	N O L C T D A S E S G J M G Q P I B P L
GIFTS	V Q F K T T T X X D I L N Q V L P F N O
FRIENDS	G A S H A L E Q L N N P F J R R P O Y K
FROSTY	H K N Q E N C S G E R I X D G X O T S O
JINGLE BELLS	Y M Z T V E D L N U T O E Y I R H C T K
LET IT SNOW	F R O S T Y E C Q I L I Q R F L S S O O
MILK AND COOKIES	D E T P F B S Z O W O O T D T L T U C S
MISTLETOE	E L U Y E U L E L O V P U S S U R A K C
NOEL	C L Y L G R G Z U A K H X H N B B L I E
NORTH POLE	K D L G N I L O R A C I F R H O P C N Q
POINSETTIA	T S I T B T H G I N T N E L I S W A G A
REINDEER	H F K S O E T A T M O I U S D B C T S F
SANTA CLAUS	E T K Z L K O H J I Z N N N P Y S N O P
SHOPPING	H C N J S O B H S P O Z E S D O X A F W
SILENT NIGHT	A N O R T H P O L E V I M N E O X S Y Y
STOCKINGS	L X S D S Z U J L U R K A T D L A N C B
TINSEL	L I K G J H C R A F A C D G N E H E P I
YULE	S R U S N X U Z E R R G B L L Q P P S Z



What's COOKING?

Holiday Coconut Cake

This is a great recipe to make a day or two ahead. It's actually better and sure to be a crowd pleaser!

- 1 box yellow cake mix
- 1 8 oz. Cool Whip
- 1 15 oz. can Coco Lopez Crème of Coconut
- 1 can Eagle Brand Condensed milk
- 1 package flaked coconut

Grease and flour 9 x 13 baking pan. Mix and bake cake according to directions. Mix Crème of Coconut and condensed milk together. After baking remove from oven and poke holes in top of cake using a straw. Pour coconut mixture over top of cake. Cover and refrigerate for 24 hours. Spread Cool Whip to cover cake top and cover generously with flaked coconut. Store covered in refrigerator.





AUTOCHECK AUCTIONS Customer
SPOTLIGHT

Ollie Calhoun from Wolfe's Evansville Auto Auction



How long have you worked at Wolfe's Auto Auction? How did you start working there?

I have worked for Wolfe's Auto Auction for 11 years. My daughter played basketball on scholarship at West Virginia University. I retired from my previous job so that I could attend the games and support her educational career. After she graduated, I wanted to get back into the work force. I answered an ad in the paper for a one day a week clerical position. Within a short period of time, I was trained as a title clerk—the position I still hold today.

Tell us a little bit about yourself, your hobbies or your special interests.

One of my greatest pleasures in life is spending time with my family. My husband Doug and I have two children. My son and daughter both live in Louisville, Kentucky. My son graduated from the University of Louisville where he was a

member of the basketball and track teams. My daughter is engaged to be married in June of 2010.

How do you enjoy spending you time outside of work?

In my spare time (which is not very often) I enjoy cooking, bowling, and working jigsaw puzzles.

Who is someone you look up to and why?

My parents, who are both deceased, are my heroes. They taught by example. They instilled in me and my four siblings moral values and work ethics which have greatly influenced our lives.

What is your favorite Christmas tradition or memory?

Each year a friend and I bake a variety of goodies and distribute them throughout the community. My favorite tradition is sharing the joy and true meaning of the season with my family and friends.



Autocheck Auctions Help Desk (205) 414-2727

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